The Weekly General
Weekly Newsletter for the Staff of Stonewall Jackson Memorial Hospital       Volume 3, Number 19, May 16, 2016

GSC Outstanding Young Alumnus Award
Presented to Dr. Freddie Persinger

Dr. Freddie Persinger, an orthopedic surgeon at Stonewall Jackson Memorial Hospital, in Weston, was honored recently during the annual Glenville State College Alumni Day Awards Banquet. The event was held on Saturday, April 23. As well as Persinger, four other awardees were honored, along with six “In Memoriam” testimonials during the program. Many family members joined the honorees in celebrating the awardees’ contributions to their professions, the state, and society.

Dr. Persinger, Class of 2006, took the “Outstanding Young Alumnus” award. This award is presented to a graduate less than thirty-six years of age who has achieved early and remarkable success in his/her career. Dr. Persinger was complimentary of Glenville and noted, “GSC taught me to work hard, and that helped me in medical school.”

Dr. Persinger is a published, board-eligible general orthopedic surgeon. Born and raised in North Central West Virginia, Dr. Persinger has always held Weston close to his heart and hoped to someday return to serve his beloved community. His parents, George Persinger and Judi Persinger, continue to call Weston home.

Dr. Persinger graduated from Lewis County High School. At Glenville State College he was awarded All-Conference honor in football before graduating with his Bachelors of Science Degree.

Receiving inspiration from a childhood friend, Dr. Persinger went to the West Virginia School of Osteopathic Medicine where he received his Doctor of Osteopathic Medicine degree with high honors. Dr. Persinger moved to Columbus, Ohio, to complete his Orthopedic Surgery residency through OhioHealth. While training, he sharpened his fracture care by taking trauma call at adult and pediatric level 1 trauma hospitals, Grant Medical Center and Nationwide Children’s Hospital, and he refined his upper and lower extremity surgical skills by training with world renowned surgeons of all orthopedic specialties.

While in residency, Dr. Persinger was awarded the Master’s Dissection award and the Anatomical Teacher’s award, as well as others for presentations of his published work in surgical repair techniques. Also, he served as Adjunctive Faculty through Ohio University teaching medical students and residents.

He and wife, family practitioner Dr. Dana Pauley-Persinger reside in Clarksburg with their new baby girl, Samia.

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From Food Services

Due to increases in costs, candy bars will be going up to $1 starting 5/23 in our vending machines. Also chips will be going up to $0.75 starting 5/23. Also, in the cafeteria we are offering pizza and soup after 1:30 for those people who miss lunch.
Physician Super User Training/
Physician Shadowing – Tara Arnold

The week of May 23rd, Cerner will be onsite conducting Physician Super User Training. During this 4 day event, Cerner will provide training sessions for Physician Super Users, Physicians, and also complete shadowing in some of the provider’s offices. The purpose of this visit will be to give our super users the opportunity to learn the provider workflow and the ins and outs of the system; how they document, placing orders, completion of medication reconciliation, and the department process to name a few. Super User training, coupled with additional training sessions throughout the next few months, will allow these individuals to be well versed in the provider applications, in turn allowing them to help if provider questions arise after go live.

“How can Cerner work for me?” I think every provider at SJMH has asked themselves that question. The physician shadowing that will take place during this event will be for our Cerner Physician Representative to see our current workflow and how that can translate into Cerner. This will allow for providers to see where workflows may remain the same, where workflows may change, and other areas of concern that each provider may have regarding the current state of practice in their office and the future state in Cerner. There are still lots of unanswered questions, but this event will give our providers a great opportunity to start getting clarity.

Future State Workflows – Barbara Willis

Future Workflows are algorithms developed by our hospital, with staff input, that outlines the path to get the patient through the system. For example, what steps do the employees take to navigate a patient from the clinic to the hospital for lab (clinic order, registration, lab, etc.). As you go through your normal day, mentally think about the steps to complete a task. That is how workflows are developed. It’s about finding the most efficient way to complete a “job”. If you discover a more efficient way, please tell your Dept. Head or manager. We want the workflows to be beneficial and helpful, not just a paper to file away. The workflows will be available at various times during our Cerner journey to Go-Live and beyond. After Go-Live, workflows can help with orienting new staff and remind others that complete a task infrequently.
Integration Testing (IT) – Carole Norton

Integration Testing is a 2 week period where we will test the Cerner Community Works system using test scripts to make sure that all clinical and financial functions work as expected. June 13 will be the first 2 week period (called IT 1) and August 22 will be the second 2 week period (called IT 2.) During the first week of each IT event we will be testing the clinical function of the system and the during second week we will be testing the financial function of the system. Carole Norton is our Testing Leader and will be working with the Team Representatives to complete Integration Testing.

Each department of the Hospital will develop test conditions. The Testing Team will draft scenarios, and convert scenarios to test scripts. A test script is a detailed set of instructions that a user will follow to test specific functions, conditions and workflows within the Cerner system. The ultimate goals of testing are to ensure that the Cerner Community Works activation is successful, the system successfully supports future workflows, and is defect free.

Systems Being Replaced by CareConnect Project – Brian Beals

The goal of the CareConnect project is to provide SJMH with an integrated Electronic Health Record that seamlessly shares patient information across all departments and locations within the organization. As a result of this integration, many of the systems we currently use will be going away and replaced with a CareConnect solution. Below is the list of departing systems and the new solution that will be used in its place.

• CPSI, ProMed, eClincialWorks (including ChartCapture), Allmeds, Greenway, Perigen, RelayHealth, and Quadax will all be replaced with Cerner CommunityWorks clinical and business functionality and Multiview financial functionality
• CPSI PACS, K-PACS, Showcase PACS and Cardiosoft (EKG and Stress Test) will all be replaced with functionality from the new Radiology Information System, Agfa Healthcare PACS.

As you can see, we are streamlining the use of 13 disparate systems into 3 highly integrated solutions. This will be a significant accomplishment for SJMH staff, as well as a major advancement in providing safe, efficient and coordinated care for our patients.

Next month we will explain where the existing data in these departing systems will go, and how we will still access it if and when it is needed.

Countdown to “Go Live” on November 6, 2016
Scavenger Hunt Was Great Fun...and the winner is:

its a tie - the Killer Queen Bees (Kathy Daley) and the Three Amigos (Candy Donaldson)-both 540 points
Symptoms of venous disease include:

• Aching, fatigue or heaviness in legs
• Varicose veins
• Throbbing or burning leg pain; and/or
• Cramping, swelling and numbness in leg

Wed., June 1, 2016
3:00 p.m. to 5:00 p.m.
Call for future dates

Registration required.
Call: 304-517-1272

Screenings will be held on the first floor of Stonewall Jackson Memorial Hospital in the Vein Center.
Want to enjoy an evening of calm...  
The date set is Monday May 23rd at 5pm.  
RSVP to Kristi Gannon by May 19.

CANCELLED

The Cystic Fibrosis Walk that was set for May 22nd has been cancelled. If you would still like to donate, please contact Nastausha Hefner in Administration. Thank you.

Winners of the drawing for Nurses Week

1. Jacki Hall – ICU  
2. Mark Gabriel – OR  
3. Tracy Oldaker – ICU  
4. Lindsay Winans – Med/Surg  
5. Dennette Davisson – Med/Surg  
7. Amanda Rowan – ER  
8. Cheryl Davis – OB  
10. Charlene Want – Home Health  
11. Brandie James – Home Health  
12. Brittany Griffith – OB  
13. Elizabeth Williams – ICU  
14. Sarah Pennington – OB

On Hospital Week...

The hamburger was DELICIOUS!  
The potato salad was FANTASTIC!!  
And the brownie was OUT OF THIS WORLD!!

THANKS BUNCHES TO EVERYONE WHO HAD A PART IN THIS WONDERFUL LUNCH!!

From a happy employee!

ACE Adventure Resort

A WORLD OF ADVENTURE IN ONE PLACE  
Group Sales · PO Box 1168 · Oak Hill · West Virginia · 25901  
800.787.3982 · www.aceraft.com

Thank you for participating in ACE Adventure Resort’s Perk Program. Our program allows you to offer a 20% discount on activities to your hardworking, loyal staff. Reserve your trip by calling 800-787-3982 and reference promo Perks20 to save.

Activities available through ACE Adventure Perks:

- Full Day New Raft Trip (min. age 6)
- Full Day Lower New Raft Trip (min. age 12)
- Half Day Lower New Raft Trip (min. age 12)
- Full Day Summer Gauley Raft Trip (min. age 15)
- Full Day Fall Lower Gauley Raft Trip (min. age 12)
- Full Day Fall Upper Gauley Raft Trip (min. age 15)
- Half Day Canopy Zipline (min. age 8, maximum weight 250lbs)
- Half Day Climb & Rappel (min. age 8)
- Half Day Stand-up Paddleboard (min. age 12)
- Half Day Lake Kayak Tour (min. age 8)
- Half Day Scenic Mountain Bike Tour (min. age 8)

The Perk Program is not available on Saturdays or Holidays. The program cannot be combined with other discounts or packages.
Pharmacy Hours for Local Companies

FAST AND FRIENDLY
4 Garton Plz, Weston, WV
Mon-Fri: 9:00 am - 6:00 pm
Sat: 9:00 am - 2:00 pm
Phone (304) 269-3737

RITE AID PHARMACY
218 E 3rd St, Weston, WV 26452
Mon.-Fri. 9:00 a.m. to 9 p.m.
Sat. 9 a.m. to 6 p.m.
Sun. 10 a.m. to 6 p.m.
Phone: (304) 269-7963

COUNTRY RX
134 Industrial Park Rd, Jane Lew, WW
Mon-Fri. 8:00 am - 6:00 pm
Phone (304) 884-7890

We Have Changed the Date of Our
Auxiliary Gift Shop
Stockroom
CLEARANCE SALE
Everything Must Go
Sale on ground floor of SJMH
May 23-24-25
9 a.m. to 4 p.m. Daily
**In Memory**

We would like to note the passing of two former SJMH Employees in the past few days – Bill Czako and Gae Spaur.

Bill Czako started here as a nurse in the Emergency Department then went to Quality Assurance as director. He was here for several decades and left in the early 2000s. He was instrumental in getting the Adler Golf Tournament started to provide scholarships for needy high school seniors going into health care. He also brought a certain level of comedy to several of the SJMH Awards Ceremonies. He was also an accomplished calligrapher. He will be missed. He is survived by thirteen brothers and sisters.

Gae Spaur was a nurse here beginning in 1996, and was named Employee of the Year in 2001. Gae started her medical career as an EMT in Gilmer County for 18 years and would have some wonderful and colorful stories about that career. She graduated from Davis and Elkins College’s School of Nursing. She made lots of sacrifices to make the busy commute from Charleston for classes and clinical experiences. While here she was an aide/tech, ED technician and Home Health aide. She worked in Telemetry, PACU, and outpatient departments. In 2002, she was the evening shift supervisor and was referred to by her employees as “Mother” because she was so helpful and babied all of her employees. She was a character and adored by her co-workers.

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**SJMH Trivia Contest Answers**

1. Name the first SJMH Administrator? Emil Baldwin  
2. Name two physicians who practice at SJMH but are not SJMH employed physicians? Scattareiga, Sabbagh, Williams, Borchert  
3. What year did SJMH open at this site? 1972  
4. Who was Theresa Snaith? Pediatrician who practiced in Weston; also the first female doctor to graduate from the University of Maryland; and first president of Theresa Snaith Auxiliary  
5. How many hospital beds are we licensed for? 70  
6. How many years did Dr. Charles Lively practice in Weston? 50  
7. What month does the Hospital Company meet? January  
8. How much did the original hospital cost? 4 million  
9. What year was the first Physician Building built? 1979  
10. Name the four SJMH orthopedic surgeons? Sraj, Sickles, Snead, Persinger  
11. Who is the Radiology Department head? Brenda Tonkin  
12. How many years does it take for an employee to become “vested” in the SJMH retirement system? Six  
13. Name at least one employee who has been here more then 30 years? Avah Stalnaker, Brenda Tonkin, Jane Eisenbeis, Terry Gill, Gae Skinner, Bob Thomas, to name a few.  
14. What is Kevin Stalnaker’s title? Assistant CEO  
15. What do the CEO and Assistant CEO have in common? Their last name; both make important SJMH hospital decisions; both wear glasses  
16. What is the new electronic health record system called? Cerner Community Works  
17. Who is head of the SJMH Board of Directors? John Law  
18. Who is the head of the Medical Executive Committee? Dr. Bill Kelley  
19. What is the name of our security company? CSI – Cramer Security and Investigation  
20. Name at least four Simpsons who worked here at SJMH? George, Rusty, Clayton, Kathy Marsh, Chuck, Rick, Janie, Travis, Kenny  
21. Name one Auxiliary member - There are over one hundred to choose from but some of those named included: Linda Shaffer, Debbie Strope, Janet Lockard, Janice Light, Julia Spelsberg, and more.
Benefit Bake Sale
Hot Dog Sale and Silent Auction
Thurs., May 19
to benefit Mark Casto @ SJMH
Bake Sale in front lobby
from 7 a.m. to ?
and Hot Dogs
and a drink $4
on ground floor
from 11 a.m. to 1 p.m.
We need lots of baked goods

Hospital Week Winners Announced
The Winner of the WV History Challenge is:
Tiffany Lowther – Cardiac Rehab - $25 Amazon Gift Card.
The winners of the SJMH Trivia Contest were Susan Carpenter of Cardiac Rehab and Heather Ryan of the Business Office.
Winners of the Hospital Week drawing ($20 each) were:
Ball, Amanda
Banish, Shannon – ER
Bennett, Michael
Blake, Brandy
Boggs, Ellen
Bonnett, Amanda
Buckhannon, Debbie
Burton, Sherry
Carder, Rose
Davission, Dennesette
Franceschelli, Ryan
Fultineer, Debbie
Harris, Amanda – Reg.
Heaster, Mary Ann
Hughes, Heather
Jackson, Marissa
Johnston, Susie
Kefover, Karen
Kincaid, Judy
Lantz, Heather
Layman, Paula
Lough, Melissa
Marple, Dennis
McCarty, Ashley
Miles, Jessica
Miller, Joan
Moneypenny, R.
Ocheltree, Diane
Poling, Kendra
Randall, Debbie
Riffl, Amanda
Rowan, Amanda
Seitz, Danielle
Selmon, Lydia
Sholes, Debbie
Short, Mackensie
Simpson, Rusty
Sines, Chasity
Skinner, Gae
Smith, Brenda
Snyder, Gilliselle
Spelsberg, Julia
Stalnaker, Rose
Stewart, Tonya
Tomey, Tiffany
Tonkin, Abby
Veith, Charlotte
Waggoner, Judy
Welch, Mary

Cornhole Winners
First Place winners were Doug Entenman and his son, Charlie.
Second place were Stephanie Bishop and Debbie Buckhannon.
Unfortunately, we don’t have pictures of the third place winners who were the LCHS Health Ambassadors - Gracie Stalnaker and Lorrin Burnside.

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IMPORTANT NEWS ABOUT YOUR HEALTH INSURANCE!

September 1, 2015 we implemented $10 PCP & $20 Specialist Co-pays for Office Visits for Tier I and Tier II physicians. Added to both of these tiers were also annual Deductibles. Tier I=$100  Tier II=$250
The way the changes were intended to work is as follows:

Example: Patient “A” has an Office visit to Dr. Borchert (Tier II physician)
Visit #1: Allowed Cost was $110. Employee would pay $10 co-pay and the remaining $100 would be applied to the $250 annual deductible.
Visit #2: Allowed Cost was $170. Employee would pay $10 co-pay and $150 of the $160 remaining would be applied to the $250 annual deductible. The remaining $10 would be paid by the insurance. Patient has now met the total $250 annual deductible limit.
Visit #3, 4, 5, etc. in 2016: Employee would pay $10 co-pay and Insurance would pay 100% of any remaining amounts through 12/31/16 provided deductible does not increase.

Example: Patient “A” has an Office visit to Dr. Snuffer (Tier I physician)
Visit #1: Allowed Cost was $110. Employee would pay $10 co-pay and the remaining $100 would be applied to the $100 annual deductible. Patient has now met the total $100 annual deductible limit.
Visit #2, 3, 4, 5, etc. in 2016: Employee would pay $10 co-pay and Insurance would pay 100% of any remaining amounts through 12/31/16 provided deductible does not increase.

Highmark BCBS did not set up their system to handle the claims as described above. This error needs to be corrected. This letter serves as your 60 days notice of a change in how your medical insurance has been paying your claims. Effective 7/15/2016, Tier I and Tier II claims will be processed as described above. This could mean that you might encounter a deductible for the first time in 2016. Please direct any questions to Rhonda Hager Ext. 8060.

REMINDE OF THE TIER I, II & III DEFINITIONS:
Tier I = Out-patient Procedures, Labs, Radiology, Rehab, etc. completed at SJMH hospital and owned physician offices including Office visits at SJMH owned physician offices.
   Tier I has a $100 individual calendar year deductible / $200 family deductible
   All other costs will be covered 100% for remainder of calendar year

   Tier I physicians have either a $10 Primary or $20 Specialist Co-pay at time of visit

Tier II=Office Visits, labs, radiology, procedures completed at Non-employed, but preferred physician offices. This also includes Foundation Radiology and Roberts Orthodics/Prosthetics.
   Tier II has a $250 individual calendar year deductible / $500 family deductible
   All other costs will be covered 100% for remainder of calendar year

   Tier II physicians have either a $10 Primary or $20 Specialist Co-pay at time of visit

Refer to the PPO list as of 1/1/2016 to determine if your physician is a Tier I, Tier II or Tier III. List is available in the HR Forms section of the Intranet Home Page. Those with an * are Tier I, those without an * are Tier II and all physicians/facilities not on the list at all are Tier III.
Tier III=All office visits, procedures, labs, radiology, rehab, etc completed at any facility/physician considered Outside of our PHO Network. This would include but not limited to Able Eye Clinic, UHC, WVU, Radiological Associates and Mt. State Dermatology.
ALL Tier III services require a prior Referral form approved through HR. Once approved, the employee should receive a letter from Highmark BCBS stating exactly what was approved and the time period for which it was approved.
   Tier III has a $1,000 individual calendar year deductible / $2,000 family deductible
   All other costs will be covered 80%, member will owe the remaining coinsurance of 20% until costs reach $4,000 individual / $8,000 family.

If and when all Co-pays (both physician & drug), deductibles and co-insurance add up to $6,600 individual / $13,200 family all other costs will be covered 100% for remainder of calendar year. This is considered your “Total Maximum Out-of-Pocket”
May’s Lunch and Learn

How To Create Playgrounds

Fri., May 20 beginning at 11:30 a.m.
SJMH Boardroom

Learn how the staff of SJMH have helped to revitalize an old playground and create a whole new style of playground for the City of Weston.