Thanks and Deepest Gratitude

Dear Ms. Stalnaker,

My husband and I are writing to express our deepest gratitude for the wonderful care given to our youngest daughter in your emergency department on Sunday 11/06/2016. We were traveling back home to Washington, DC following a long weekend visiting with family at North Bend State Park when our daughter, who is 17 months old, became acutely ill with severe vomiting followed by profound lethargy, ultimately found to be the result of a previously undetected strep infection. Unfamiliar with the area, we happened upon an urgent care center in Clarksburg. Assessing her to be in need of immediate intervention at a hospital, we were referred to Stonewall Jackson Memorial Hospital.

Upon our arrival, we were greeted and helped by staff members to find our way to the emergency department and were triaged within moments. Your staff went to work immediately to assess our baby and took swift action to treat her. The nurses and phlebotomist worked as a cohesive team to get IV access to her, start IV medication and fluids and draw labs; this is no easy feat when dealing with a young toddler. As we were traveling, we also had our 4 year old and 5 year old in tow. Your team considered their needs and comfort and displayed such incredible kindness by talking with them, offering reassurance and bringing in stickers. The physician assistant went so far as to find a screwdriver and proceeded to fix our son's new toy truck. After the labs resulted, the physician assistant was able to tell us that our daughter has some sort of an infection and, thanks to his thorough examination, he was able to identify the source as a strep throat infection. Knowing that we were a long way from home, the doctor got her off to a great start with IV antibiotics and provided us with a prescription for oral antibiotics. He and the nurses also prepared a bag with doses of an antiemetic, as well as provisions to dissolve and administer the medication should our daughter begin to vomit again during our travels. This was incredibly thoughtful and we are incredibly grateful for this foresight and for the consideration afforded to our circumstances.

I am a nurse in a large, urban, academic hospital system, and the care our family received far exceeded any care experience I have been a part of—both as a medical practitioner and as a patient/family member. The entire emergency department team to include the RNs, the phlebotomists, the radiology technicians, the physician assistants and the physicians worked incredibly well together and conveyed their passion for their work with every verbal and non-verbal interaction and with every encounter throughout our stay in the emergency department. I was also so impressed at the skill level of your staff and the agility displayed in their ability to aptly handle the needs of a small child like ours and the elderly woman in the curtain next door.

I was impressed with the collaboration between nurses to assist one another in getting IV access on her of getting her vital signs. When her IV alarm beeped to signal the end of an infusion, a nurses responded, without us calling them, within seconds. I will be taking my experience back with me to work and sharing the example of your fine hospital. You should be proud of the work taking place at your hospital as it is truly top notch.

At the risk of leaving staff out, I will mention by name the names of those staff that I took note of: our nurse, Kourtney, the phlebotomist, Amy, and the physician assistant, Mark Harris. There were many others, but I regrettably am only to remember those three specific names.

We feel so blessed to have been referred to Stonewall Jackson Memorial Hospital during this emergency this weekend. Your gifted staff helped to mend our daughter and send her on a rapid course back to health. Your staff also deeply touched our family with their genuine kindness and compassion.

In lieu of Christmas gifts to one another this year, my husband and I would like to make a donation to your hospital to assist in your continued service to your community. Please let us know how to best direct these intentions and how to proceed with sending a donation.

Again, thank you from the bottoms of our hearts!
You Are Invited to our
Open House and Ribbon Cutting
Monday, November 21 @ 1 p.m.

Join us for a ribbon cutting, a tour of the newest medical facility in Buckhannon, and a dessert reception at

Stonewall Jackson Memorial Hospital

PHYSICIAN SERVICES

132 Cinema Circle • Buckhannon, WV 26201
304-473-0670

UPDATE: Comments from Highmark BCBS regarding recent incorrect claims processing:

The root issue has been resolved and a report is currently in process to pull all of the affected claims. Once the report is received, the claims will be reprocessed. I apologize for the trouble. I will keep you updated.

As BCBS updates me, I will update you. Please be watching for your corrected EOBs in the mail in the upcoming weeks. With the quantity of errors, it will take some time to get them all corrected. If you are still unsure if the new EOB is correct, please scan and email it to me at rhager@stonewallhospital.net. When claims are paid incorrectly and you receive invoices for charges you do not owe, it is very stressful. Please be assured that BCBS will work diligently to get them all corrected as quickly as possible. Please contact any vendor you have received an invoice from and you feel is in error, inform them that your insurance company made a mistake and is re-processing the claim for you. Thank you for your continued patience.

Rhonda Hager, HR Director  X8060

Pats On Back

Steven Sams, LPN – Thank you for all your help with staff questions on Cerner. Your cheerful help is a God send. Thank you for being our Cerner cheerleader on nights.

Melissa Neely, Angela Simmons, Linda Weaver – All of these people were called at home for help. An extra nurse, tech, team was needed for a second emergency surgery. They promptly responded to help the surgery team and patient.

Sarah Sherrard – you are awesome!
PJ Rows.

**Also, Federal Tax Tables Will Increase Due to Inflation**

Each December, Required Notices to 403B and Pension Plan Participants must be made available regarding Participant Fee Disclosures and Qualified Default Investment Alternatives. You will find these notices highlighted and posted under “PAY” on your Paylocity Portal.

![PAY](image)

### PENSION & 403B - Required Notices are attached below.

<table>
<thead>
<tr>
<th>Date</th>
<th>Check #</th>
<th>Net Amount</th>
<th>Dir Dep</th>
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</thead>
<tbody>
<tr>
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<td></td>
</tr>
<tr>
<td>11/03/2016</td>
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<tr>
<td>10/06/2016</td>
<td>6290</td>
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<td></td>
</tr>
</tbody>
</table>

**Social Security (OASDI) Program Rates & Limits**

<table>
<thead>
<tr>
<th>Social Security (Old-Age, Survivors, and Disability Insurance)</th>
<th>Employers and Employees, each a</th>
<th>Medicare (Hospital Insurance)</th>
<th>Employers and Employees, each b</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tax Rates (percent)</td>
<td>6.20</td>
<td>1.45</td>
<td></td>
</tr>
</tbody>
</table>

**Maximum Taxable Earnings (dollars)**

<table>
<thead>
<tr>
<th>Social Security</th>
<th>Medicare (Hospital Insurance)</th>
</tr>
</thead>
<tbody>
<tr>
<td>127,200</td>
<td>No limit</td>
</tr>
</tbody>
</table>

Taxable Wages over $100,000 will also pay an additional .9% of Medicare.

**Deadline is Monday, December 12**

Without your generosity and support, none of this would be possible.

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**Salvation Army Angels**

We have 4 little Angels who need to be adopted as part of the Salvation Army Angel project. Gifts need to be returned by Dec. 12. Please see Julia in Marketing for your adoptee.

**Congratulations to Jennifer Romans!** She answered all the compliance questions correct and won the drawing for the WVU Women’s Basketball Tickets.

**SJMH Christmas Support Project Food Donations Here!**

If you wish to donate money or if you would like to donate the following food items please drop donations off to Nastausha Hefner (8149) or in the bin by console.

- Boxed stuffing
- Instant potatoes
- Canned vegetables or fruits
- Boxed dessert mixes
- Cranberry Sauce
- Jars or packets of gravy
- Canned evaporated milk

**Deadline is Monday, December 12**

Without your generosity and support, none of this would be possible.
SJMH Employees!!!
You Are Invited To The SJMH
Children’s Christmas Party
at the Lewis County Senior Center
Friday, December 2
from 6 to 8 p.m.

Come visit Santa, create crafts, and receive a gift
Santa will be there promptly at 6 p.m. for pictures, please don’t be late!!!

We have employees’ children and grandchildren who need
Christmas gifts...please see Nastasha in Administration to help
the cause. There is a maximum of $150 per child.

We are also collecting food for meals for our employees. Items needed
include: boxed stuffing, instant potatoes, canned vegetables and
fruits, boxed dessert mixes, cranberry sauce, jar or packets of gravy,
canned evaporated milk.

Julia has 7 children to be adopted through the Salvation Army.
You should have your donations in by December 12.

BELL RINGERS NEEDED

As part of the Salvation Army’s efforts to raise money for their Christmas projects here in Lewis County, we need volunteers to ring the bell at Shop N Save, in Weston, on Dec. 9 and Dec. 10. You can do it in one hour shifts or as long as you wish. Please contact Marketing for a time. The shifts begin at 10 a.m. and end at 8 p.m.

Small Business Saturday
Market Place
Sat., Nov. 26 - 9 a.m. to 4 p.m.
St. Patrick’s Gym - Weston, WV
Call 304-269-3683 for more information

Join Us For The
Annual Weston
Christmas Parade

Friday, November 25, 2016
Starting at 5:30 p.m.
from the RLBMS Field
.call 304-269-6141 for more info

Followed by the
Stonewall Jackson Memorial Hospital
Childrens’
Christmas Party
after the parade at the
Weston Volunteer Fire Department
Meet Santa and Mrs. Santa
Refreshments
Facepainting and Balloons!
What is Dependent (Day Care) Flex Spending and how does it BENEFIT me?!?
Dependent Flex Spending is a tax-free special account that you put money into that you use to pay for expenses incurred by your child or elderly for Day Care, Nursery or Pre-school, In-Home Care, and After School Care (this option will only work for those facilities that claim income to the IRS). You may deduct any amount from $250 ($9.65 per pay) to a maximum of $5,000 ($192.31 per pay). Note: You cannot use the Flex for Dependent Care AND the child care tax credit on your 1040 Tax return.

How do I know how much to put into this account?
Calculate the amount of money that you spend annually on day care expenses and/or elderly care expenses.

Example: Average full time Day Care for Infant in WV is $6,900.

FSA Open Enrollment is Coming!!
December 5 through December 16

Wednesday November 23
and
Black Friday
November 25

SALE

Stonewall Home
Oxygen Therapy
MARKET PLACE MALL •
WESTON, WV • 304-269-0100

40% Off
Storewide
with some exceptions

OPEN
8 A.M.
TO
4 P.M.

PROFESSIONAL WEAR
• SHOES
• PURSES
• AND MORE
To the Editor,

When you are ill, where would you rather receive your medical care? If you are among some 12 million Americans you have answered that question simply, “Home”. We all seek the security and comfort of our own homes and our own beds in our familiar environment surrounded by those we love and who love us.

That is why in November each year we take the time to recognize the group of dedicated health care providers who give excellent care where and when patients need and want it. Home health care saves the United States government, state government and commercial insurers billions of health care dollars each year. There is no more cost efficient method of care delivery in our country.

This dedicated group of health care providers bring the practices and technology of modern healthcare directly to the patient’s home. A wide range of services from skilled Registered Nurses, Physical Therapists, Occupational Therapists, Speech Language Pathologists and Home Health Aides provide quality care directly to the patient in their homes, where they belong. Home care helps families stay together and fosters independence and dignity. Surveys show that nine out of 10 people say they prefer to remain home versus institutional care.

Every day more than 10,000 baby boomers are turning 65 years old. Home care is an integral part of our nation’s long term care system now and for the future.

Please join us in celebrating the dedicated group of professionals who serve our communities and our families during National Home Care Month this November.

For more information about home health care services please contact Stonewall Jackson Home Care.

For Home Care,
Jane Eisenbeis, RN
Director of Stonewall Jackson Home Care
A message from the Safety Officer on corridor clutter.

The only items permitted to be stored in the corridors and hallways are crash carts and infection control carts. The definition of stored is any item or equipment that does not move within 30 minutes. When the Life Safety code speaks of other items that are permitted to be IN USE in the hallway or corridors and moving every 30 minutes the code lists food service carts, EVS carts, gurneys, beds and similar items. Chairs will be viewed as furnishings and are not permitted in corridors as per NFPA 7.1.10. The definition of In Use is any item or equipment that moves every 30 minutes.

Be advised, that items and equipment such as work stations on wheels that are unattended will be generally viewed as stored immediately when not attended by staff. Especially when the cords are plugged into electrical outlets in the hallway. Staff charting in hallways while sitting in chairs will also be viewed as non compliance.

If non compliance continues with respect to items stored in the corridors, Stonewall Jackson Memorial Hospital will receive multiple citations for non compliance with Life Safety Code on future CMS and Joint Commission Surveys. You can prevent this from happening. Thank you

Charles Chabanik, CHFM
Director of Engineering